

# Citizen Communication Templates

Ensure transparent, citizen-friendly messaging when rolling out new AI-powered features or services.

1. We're using AI to serve you better—here's how.

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2. To speed up your application process, we've introduced an AI-powered assistant

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3. This AI will guide your form-filling and help detect errors early

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4. You can always request human support or opt out

*Mark only one oval.*

Yes

No

Maybe

5. We only use your data to provide this service and comply with respective countries Act

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